

Privacy Statement

BV Vakantiebuero Kobeko (Nikadel 79 in (NL-1796 BR) De Koog, CoC 57290652, telephone number +31 (0)222-317746) is responsible for processing personal data as indicated in this privacy statement.

Personal data we process

Kobeko processes your personal data because you use our services and/or because you have provided those data to us yourself. Below, you will find an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Address information
- Telephone number
- Email address
- IP address
- Other personal data you actively provide, for example by setting up your own personal 'my environment' ('mijn-omgeving') via the website

Kobeko processes the following special and/or sensitive personal data relating to you:

- Data relating to persons younger than age 16
Our website and/or service does not intend to collect data about website visitors who are younger than age 16, unless they have obtained permission from their parents or guardians. We are unable to verify, however, whether a visitor is actually 16+ years old. We therefore advise parents to stay involved with their children's online activities to prevent situations in which personal data regarding their children is collected without parental consent. If you believe that we have obtained personal data about a minor without that consent, please contact us via info@kobeko.nl, and we will delete that data.

The reasons and basis for our processing of personal data

As we are a travel agency, we need to process your data to intermediate between the owner/landlord of a holiday home and you as the tenant, to prepare for or perform that intermediation, and to handle payments.

- Sending our newsletter

- Offering you the option of setting up a 'my environment' account on the website
- Kobeko uses Google Analytics to analyse website visits, which helps us improve the website
- Kobeko also processes personal data if we are required to do so by law, for example, if the police order us to provide them with certain personal data

How long we retain personal data

Kobeko does not retain your personal data any longer than strictly necessary to achieve the objectives for which your data are collected. We retain all the personal data we process for a period of 7 years in order to comply with the legally mandated retention period for our own records.

Sharing data with third parties

Kobeko does not sell your data to third parties and will only disclose such data to third parties to the extent necessary to perform our agreement with you or to comply with a legal obligation. If we ask other companies to process your personal data, we conclude a data processing agreement with them to ensure that your personal data are handled just as securely and confidentially as they are by the company that hosts our website. Kobeko remains responsible for this processing.

Cookies and similar technology we use

Kobeko uses functional, analytical, and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet, or smartphone the first time you visit our website. Kobeko uses cookies with a purely technical functionality. These ensure that the website functions properly and that your preferences are saved, for example. These cookies are also used to ensure that the website's performance runs smoothly and can be optimised. We also store cookies that monitor how you surf the Internet so we can offer you customised content and advertisements.

When you visited our website for the first time we informed you of these cookies and requested your consent to store them.

You can reject cookies by adjusting the settings in your Internet browser so that it no longer stores cookies.



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You can also delete all of the information that was stored previously via your browser settings.

For more information on this, please visit: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/> (in Dutch).

Accessing, rectifying, or erasing data

You have the right to access, correct, or erase your personal data. You also have the right to withdraw your consent to the data processing or to object to Kobeko's processing of your personal data, as well as the right to data portability. That means that you can submit a request to us to send a file containing any personal data of yours we have to you or to an organisation you designate. You can send a request to access, rectify, or erase your personal data, a request for data portability, a request to withdraw your consent, or an objection to the processing of your personal data to info@kobeko.nl. To enable us to verify that you are actually the requesting party where a request to access data is concerned, we ask you to enclose a copy of a document that proves your identity. Before you send us that copy, black out your passport photo, the MRZ (machine readable zone, the strip of numbers at the bottom of your passport), and your citizen service number (BSN). This is to protect your privacy. We will respond to your request as quickly as possible, but in any case within four weeks. Kobeko also wishes to advise you that you also have the option to file a complaint or submit a tip to the national supervisory authority, the Dutch Data Protection Authority. You can file a complaint or submit a tip via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons> (in Dutch).

How we protect your personal data

Kobeko takes the protection of your personal data seriously and implements suitable measures to combat the misuse, loss, unauthorised access, undesired disclosure, and unauthorised alteration of your personal data. If you suspect that your data are not adequately protected or if you suspect your data are being misused, please contact us via info@kobeko.nl. We work with, among other things, an SSL-secured environment and a password and authorisation policy, and our employees are bound by a duty of confidentiality.

